

Performance Management Company, Inc.

Winter 2017/2018

Villa Homeowners,

In anticipation of the winter months ahead, we have outlined what to expect for villa snow removal services.

- Snow accumulation of two inches or less will result in no service.
- Snow which is predicted to be over two inches but not more than six inches within a short time frame (such as a six or twelve hour period) will result in snow removal within eight hours following the completion of snow fall. Driveways, walkways, stoops and sidewalks will also be done at this time and no additional trips for cleanup will be scheduled.
- Heavy snow predicted to occur over an extended period of time (such as a 12 or 24 hour time frame) will result in two trips for snow removal. Trip one can be expected as snow fall nears or reaches five inches in depth. At that time, the contractor will “back drag” your driveway allowing you easy access. “Back dragging” involves the truck approaching the garage door with the blade raised, dropping the blade, and then backing out of the drive pulling the snow out behind the blade. The purpose of this back dragging at five inches of snow depth is to give you in and out access to your garage. Back dragging does not remove all snow and does not produce a finished snow removal job. Then, once the snow has ceased the contractor will return a second time to once again clear your driveway of snow. The sidewalks, walk way and stoop leading to your residence will be done at that time. After the second trip, no additional visits to the site will be made to remove drifting or snow that may accumulate at the end of your driveway due to the county plow trucks. The only exception to this would be if we were to have back to back storms.
- Ice melt will not be used.
- Residents with automobiles in the driveway during the snow removal process can expect minimal service, as the equipment on site is not intended to work around your vehicle.

In addition, if the County Public Works Department has not cleared the roads leading into your community, and specifically to the villa section, do not anticipate the arrival of the landscape contractor. The snow removal contractor will only enter the subdivision if the streets have been plowed.

Guidelines for Sarpy County snow removal can be found here: <http://www.sarpy.com/offices/public-works/snow-removal-plan>.

Guidelines for Douglas County Snow removal can be found here: <https://www.dceengineer.org/policies-a-standards/snow-removal-policy>.

Issues related to landscaping/snow concerns are handled by Performance Management and messages are checked periodically during off hours.

Sincerely,

Performance Management Company, Inc.